

# Firewall Settings

If you are experiencing any issues connecting a device via LAN / Ethernet, you may need to check your firewall settings first to ensure that the relevant ports are open for both incoming and outgoing traffic.

Once the ports listed below are open the device will be able to communicate with CreditCall and Payter.

The ports you need to open are:

- Terminal Management System – [curo-api.payter.nl](https://curo-api.payter.nl) (port 3185)
- Transaction processing Acquirer - <https://live.cardeasxml.com> (port 443)

Some additional information to help you:

- Packet Size – This is between 5-8mb monthly which is about 1000 transactions
- Payment Provider Name – CreditCall
- Source IP – *The terminal receives the source IP from the internet connection which the terminal is connected with. Therefore we do not know the Source IP.*
- Destination IP – *This is 91.197.93.250 . This is the IP address from CreditCall.*
- Protocol – *The Protocol for the Terminal is AutoScan*
- Ports to open - Terminal Management System – [curo-api.payter.nl](https://curo-api.payter.nl) (port 3185) + Transaction processing AIBMS - <https://live.cardeasxml.com> (port 443)